

Job Support

Incolink have Employment and Training Advisors who provide a range of services to our members. The team offers:



- A free **JobSearch** service – employers can list a job for free and are matched with a list of potential workers
- Information and advice on training for individuals
- Careers counselling and free resume service for workers
- Information and advice about training for employer members
- Assistance for out-of-trade apprentices

Incolink **JobSearch** is now online via WorkerLink. Incolink's **JobSearch** is FREE and matches workers qualifications and skills with roles within the industry.

Call the **Incolink Job Support team: (03) 9668 3061**



"My friend fell and was killed on a building project. It's taken me a while to get my nerve back. The counsellor was great, he understood why I was getting so stressed about scaffolding work and talked to my foreman."

Rob
Plumber/Sprinkler Fitter

"The split between my wife and I affected me more than I wanted to admit. Every night I was drinking myself stupid. Having an objective ear really helped."

John
Formwork Carpenter

"Last year I was between jobs for four months. The bank was on my back about the mortgage. It was a bloody nightmare. Thanks to Member Services, I was able to present a case to the bank, allowing me to keep the house – and my marriage!"

Andy
Painter



Member Services

Exclusive Services. Great Benefits – for Incolink Members.

Incolink Member Services team are available 8am – 5pm, Monday – Friday. This is a resource which is available for all employers, workers and their families; Incolink supports members when they are in need.

Incolink Member Services
(03) 9668 3061
memserv@incolink.org.au

www.incolink.org.au

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Member Services



Incolink Member Services

Exclusive Services. Great Benefits.

Optimising the health and wellbeing of people in the construction industry.

Updated January 2016

What is Incolink?

Incolink is a joint enterprise of employer associations and industry unions in the commercial building, construction and civil allied industries in Victoria and Tasmania.

For over twenty-five years Incolink has provided members with a valuable safety net through redundancy payments, portable sick leave, income protection insurance and support services through our Member Services department.

Member Services

Incolink Member Services department offers a range of exclusive services to workers in the construction industry as part of their membership. These services are there for members in good and bad times and include:

- Health Checks delivered on site
- Counselling
- Preventative education
- Critical incident debrief and support on site
- Apprentice support
- **Life Care** – apprentice suicide prevention program
- Drug and alcohol counselling
- Financial rights information
- Job Support services – including **JobSearch**
- Job Support services and training advisors



Critical Incident Support

The Incolink counselling and support team provide prompt, informed and effective response to any critical incident on a construction site.

Incolink has established a set of Critical Incident Response Guidelines in partnership with site managers and union officials to provide debriefing and/or counselling sessions to groups or individual workers after an incident.

An experienced counsellor will attend a Critical Incident upon request. Call the **Incolink Critical Incident Support team: (03) 9668 3061** or **0419 568 605**

Apprentice Support Workers

Being an apprentice in the building and construction industry can be hard at the beginning. The move from school to work can be a challenge.

If a worker needs some help either at work or at home call the **Incolink Apprentice Support team: (03) 9668 3061**
Chris: 0438 013 884 or **David: 0408 343 757**

Life Care Suicide Prevention Program

The **Life Care** program aims to prevent suicide amongst young people in the building and construction industry.

The program, delivered by our Apprentice Support Workers, raises awareness of suicide and its risk factors. It promotes positive life skills for dealing with the daily challenges of work and life through presentations for apprentices in TAFE colleges throughout regional and metropolitan Victoria.

These presentations cover a range of topics such as alcohol and other drug education, life skills, suicide prevention and financial management. The Apprentice Support Workers are also available to provide follow up support and counselling to apprentices.

The **Life Care** program is supported by Cbus and the Australian Government.



Alcohol and other Drugs

The Alcohol and Drug Program is designed for workers in the building and construction industry. The Alcohol and Drug Workers can visit worksites or homes to offer assistance with drug and alcohol related issues, drink driver services and counselling programs.



Call the **Incolink Alcohol & Drug Support team on (03) 9668 3061**
Gary: 0419 560 958 or **Lewis: 0437 104 203**

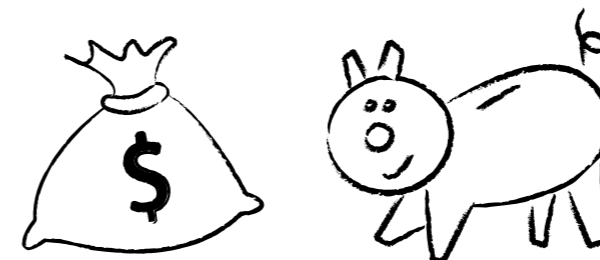


Incolink Financial Rights

Incolink Financial Rights workers provide free and confidential debt crisis support. The workers can also assist members in understanding and dealing with their rights in all financial transactions. For information about:

- Rules and laws relating to bills and debts;
- Mortgage or rental payments;
- Personal advocacy;
- Information on bankruptcy an;
- Government assistance available.

Call the **Incolink Financial Rights worker: (03) 9668 3074**



Health Checks Program

**A stable and healthy workforce =
A safe and productive workplace**

Incolink has recognised the importance of workers health and wellbeing. Incolink Health Checks consist of a suite of integrated member services provided to workers.

The Incolink Health Check program can come to your site and is designed to educate workers on site about their health. Talk to the Incolink Health Check Team about booking in for a Health Check event on your site soon.

Call the **Incolink Health Checks team: (03) 9668 3061**
or email healthchecks@incolink.org.au



Counselling & Mental Health

Incolink offers free and confidential counselling to all members and their families.

Incolink is committed to assisting workers who have personal issues that are affecting their ability to work safely and efficiently on site. Incolink counsellors can assist with issues including:

- Relationship difficulties
- Mental health issues
- Stress, anxiety and depression
- Feelings of suicide
- Grief and loss

All members in Victoria and Tasmania – metropolitan and regional – can access Incolink counselling services.

Call the **Incolink Counselling team: (03) 9668 3061**

